



**Hollywater
School**
Inspire. Believe. Achieve.

Attendance Policy

Policy Updated	Agreed by Governors	Policy Review Date
May 2026 Reviewed by Cheryl Jackson	May 2026	May 2027

This Policy and the Law

School attendance is subject to various education laws, and this school attendance policy is written to reflect these laws and the guidance produced by the Department for Education and Hampshire County Council. This Attendance policy is also consistent with the following policies:

- Admissions
- Behaviour for learning
- Anti-bullying
- Safeguarding

The level of attendance and punctuality expected from all our pupils is included in our school's home-school agreement which parents must sign following their child's admission to school.

It is very important therefore that you make sure your child attends regularly and this Policy sets out how together we will achieve this. This policy will be annually publicised in writing for all staff, parents and pupils via the school website.

Section 1 Rationale / Statement of Intent:

For a child to reach their full educational achievement a high level of school attendance is essential.

We are committed to providing an education of the highest quality for all our pupils and endeavour to provide an environment where all pupils feel valued and welcome. Parents and pupils play a part in making our school so successful. Every child has a right to access the education to which he/she is entitled. Parents and teachers share the responsibility for supporting and promoting excellent school attendance and punctuality for all.

It is our duty to consistently strive to achieve a goal of 100% attendance for all children. Every opportunity will be used to convey to pupils and their parents or carers the importance of regular and punctual attendance.

For our children to take full advantage of the educational opportunities offered, it is vital your child is at school, on time, every day the school is open unless the reason for the absence is unavoidable. The routines of children developed around attendance and punctuality at school are the same as the expectations of any future employer in the world of work. High attainment, confidence with peers and staff and future aspirations depend on good attendance

Good attendance is important because:

- Statistics show a direct link between under-achievement and attendance below 95%
- Regular attenders make better progress, both socially and academically
- Regular attenders find school routines, schoolwork and friendships easier to cope with
- Regular attenders find learning more satisfying
- Regular attenders are more successful in transferring between primary, secondary school, and higher education, employment or training

Section 2 Operating the Policy:

1. Promoting Good Attendance

2.

The foundation for good attendance is a strong partnership between the school, parents and child. The home/school agreement will contain details of how we will work with parents and our expectations of what parents will need to do to ensure their child achieves good attendance.

To help us all to focus on this we will:

- Provide information on all matters related to attendance in our Newsletter and website

3. Roles and Responsibilities

Responsibilities of the School's Attendance Leader

A member of the Senior Leadership Team will oversee direct and co-ordinate the school's work in promoting regular and improved attendance and will ensure the Attendance Policy is consistently applied throughout the school. This person will also ensure that attendance issues are identified at an early stage and that support is put in place to deal with any difficulties.

If absence is frequent or continuous, except where a child is clearly unwell, staff will discuss with parents/carers the need and reasons for their child's absence and will encourage them to keep absences to a minimum. A note or explanation from the pupil's home does not mean an absence becomes authorised. The decision whether or not to authorise an absence will always rest with the school.

Responsibilities of Classroom Staff:

- Ensure that all students are registered accurately
- Liaise with the Attendance Lead on matters of attendance and punctuality
- Communicate any concerns or underlying problems that may account for a child's absence.

Responsibilities of Students:

- Attend every day unless they are ill or have an authorised absence
- Arrive at school on time

Responsibilities of Parents and Carers:

Ensuring your child's regular attendance at school is a parent/carer's legal responsibility (section of the 1996 Education Act) and permitting absence from school that is not authorised by the school creates an offence in law.

Parents will:

- Inform the school on the first day of absence by telephone, email or Studybugs.

- Complete an 'exceptional circumstances absence form' for requests for holidays, funerals etc (not medical appointments) and submit to Headteacher for approval.
- Support the school with their child in aiming for 100% attendance each year.
- Make sure that any absence is clearly accounted for by phone on the first and subsequent days of absence, or by emailing parents@hollywater.hants.sch.uk or by using Studybugs.
- Avoid taking their child out of school for non-urgent medical or dental appointments.
- Sign children in and out of school should they be late for any reason and advise School Office reasons for being late.

Section 3 Absence protocol and recording

Recording Attendance

Legally the register must be marked twice daily. This is once at the start of the school day at 9.00am, registration closes at 9:30am, and again for the afternoon session at 1.15pm, registration closes at 1:30pm.

Lateness/Punctuality

It is important to be on time at the start of the morning and afternoon school sessions. The school doors open at 9.00am and all pupils are expected to be in school in good time for morning registration between 9:00am and 9:30am.

If your child arrives after the close of registration at 9.30am and we have not been informed why your child is absent from school then your child will be marked as unauthorised, absence code 'U' in line with county and Department for Education (DfE) guidance.

All lateness is recorded daily. This information will be required by courts, should a prosecution for non-attendance or lateness be necessary.

If a pupil is late due to a medical appointment, they will receive an authorised absence coded 'M'. Please be advised that where possible doctors and dentists appointments are to be made outside of school hours or during school holidays.

Pupils who are consistently late will not only disrupt their education but also that of other pupils. School will put support in place to work with families where pupils are struggling to access school on time due to anxiety or transition difficulties. In some cases an attendance contract will be discussed and put in place to help and support attendance improvement. On-going and repeated lateness is considered as unauthorised absence and will be subject to legal action and a possible penalty notice (see section 6 for further details).

When collecting your child at the end of the school day please ensure that you are prompt. Where late collection is persistent and/or significantly late, the school is obliged to share concerns as necessary with other agencies such as Children's Services.

What to do if my child is absent?

First Day Absence

A child not attending school and school not aware of the reason for absence is considered a safeguarding matter. This is why information about the cause of any absence is always required.

If your child is absent, you must:

- Contact us as soon as possible on the first day of absence; with reasons as to why your child is not in school.

If your child is absent and we have not been informed why then we will:

- Telephone or text you on the first day of absence if we have not heard from you. This is because we have a duty to ensure your child's safety as well as their regular school attendance.

Second Day absence

If your child continues to be absent and we have not heard from parents or seen the pupil then a safeguarding visit will be carried out by the DSL/DDSL.

Third Day Absence

If your child is not seen and contact has not been established with you or any of the named parent/carers after three days of absence the school is required to start a 'child missing in education procedure' as set out by Hampshire County Council Guidance. DSL / DDSL will continue to make contact and if no contact then an Inter-Agency Referral Form will be completed. We will make all reasonable enquires to establish contact with parents and the child including making enquires to known friends, wider family.

Ten Days Absence

We have a legal duty to report the absences of any pupil who is absent without an explanation for 10 consecutive days. If the child is not seen and contact has not been established with the named parent/carer then the Local Authority is notified that the child is 'at risk of missing'. Children's Services will visit the last known address and alert key services to locate the child. Please help us to help you and your child by making sure we always have an up-to-date contact number. There will be regular checks on telephone numbers throughout the year.

Continued or Ongoing Absence

If your child misses 10% (3 weeks / Sessions) or more schooling across the school year for whatever reason they are defined as persistent absentees. Where this absence is authorised, the school will:

- o Review the support offered during the year
- o Make contact with the family and explain how important attendance is. The parents/carers will be offered an appointment with the Home School Link Worker.
- o Any extenuating circumstances such as the child's ill health, hospital stay etc. will be taken into consideration.

Children that are absent from school for 5 or more days due to illness, we will either carry out a safeguarding telephone call or a home visit. This is so that we can follow our safeguarding procedures and also to offer any support to the family.

Absence for whatever reason disadvantages a child by creating gaps in his or her learning. Research shows these gaps affect attainment when attendance falls below 95%. As such we monitor all absence thoroughly and all attendance data is shared with the Local Authority and the Department for Education. If your child has had absence and their attendance level is falling towards 90%, we will contact you and depending on the reasons for the absence will:

- Make contact and explain how important attendance is. The parents/carers will be offered an appointment with the Home School Link Worker to explore ways to support the child and family to improve attendance.
- Explore any extenuating circumstances such as the child's ill health, hospital stay etc.

All our Persistently Absent pupils and their parents are subject to further support, this may include:

- Referral to other agencies such as the Early Help Hub for support
- Regular meetings with Home School Link Worker
- Agreed strategies to be used by parents and the school to improve attendance.

Children at this school are dependent on their parents/carers, who are responsible for their level of attendance and punctuality. It is vital that children enjoy coming to school, and whilst being encouraged to attend well and on time, they will not carry blame and be made to feel unhappy if their parents are not supportive or effective in these areas.

Section 4 Request for Leave of Absence:

Amendments to school attendance regulations were updated and enforced from September 2013: (Pupil registration) (England) regulations state that Headteachers may not grant any leave of absence during term time unless there are exceptional circumstances. It is important to note that Headteachers can determine the length of the authorised absence as well as whether absence is authorised at all. The fundamental principles for defining 'exceptional' are rare, significant, or unavoidable which means the event could not reasonably be scheduled at another time. There are no rules on this as circumstances vary from school to school and family to family. There is, however, no legal entitlement for time off in school time to go on holiday and in the majority of cases holiday will not be authorised. Parents/Carers wishing to apply for leave of absence need to fill in an application form available from the school office in advance and before making any travel arrangements.

If term-time leave is taken without prior permission from the school, the absence will be unauthorised and if the number of sessions absent hits the thresholds set down in Hampshire's Code of Conduct parent/carers will be issued with a fixed-penalty fine, or other legal action in accordance with the code (see section 6 for detail).

Taking holidays in term time will affect your child's schooling as much as any other absence and we expect parents to help us by not taking children out during school time.

Section 5 Understanding types of absence:

Pupils are expected to attend school every day for the entire duration of the academic year, unless there is an exceptional reason for the absence. There are two main categories of absences:

- **Authorised Absence:** is when the school has accepted the explanation offered as satisfactory justification for the absence or given approval in advance for such an absence. If no explanation is received, absences cannot be authorised.
- **Unauthorised Absence:** is when the school has not received a reason for absence or has not approved a child's leave/absence from school after a parent's request. This includes:
 - Parents giving their children permission to be off school unnecessarily such as for shopping, birthdays, to look after siblings
 - Truancy before or during the school day
 - Absences which have not been explained

A school can, if needed, change an authorised absence to an unauthorised absence and vice versa if new information is presented. Any change will be communicated to parents/carers. An example of this would be where a parent states a child is unwell but on return to school there is evidence, they have been on holiday or on a day out.

Section 6 Penalty Notices for Non-Attendance and other Legal Measures:

In Education law, parents/carers are committing an offence if they fail to ensure the regular attendance of their child of compulsory school age at the school at which the child is registered, unless the absence has been authorised by the school.

Legal Measures for tackling persistent absence or lateness:

All Hampshire Schools will use the full range of legal measures to secure good attendance. Legal measures will only be considered through a referral to Hampshire's Attendance Legal Panels where:

- The child or family do not require the support from any agency to improve the attendance of the pupil.
- The child has 10 or more sessions of unauthorised absence and parents are complicit in the child's absence.

The following legal measures are for pupils of compulsory school age who are registered at a school:

- Parenting contracts set at Education Planning Meetings
- Parenting Orders
- Penalty notices
- Education Supervision Orders
- Prosecution

Legal Measures for absence taken when the headteacher has declined parent/carers request for leave of absence

Where a pupil has unauthorised absence due to either:

Non approval of a parent/carer's request for leave of absence or a holiday that has been taken without permission and the unauthorised absence is for 10 or more sessions (5 days) in any 100 possible school sessions then a penalty notice for non-attendance will be issued.

Where a child has unauthorised absence, the school must enforce Hampshire's Code of Conduct for issuing Penalty Notices or follow its guidance on other Legal Matters for Non-Attendance. The Code of Conduct is a statutory document that ensures that powers for legal sanctions are applied consistently and fairly across all schools and their families within the authority. A copy is available from <https://www.hants.gov.uk/educationandlearning/behaviour-attendance-parents>

The code of conduct states that:

Schools or Hampshire Local Authority will issue a Penalty Notice for any unauthorised absence where the pupil has been:

- Absent for 10 or more half-day sessions (five school days) of unauthorised absence during any 100 possible school sessions – these do not need to be consecutive
- Persistently late (code U) for up to 10 sessions (five days) after the register has closed
- Persistently late before the close of register (coded L), but the school has met with parents and has clearly communicated that they will categorise as unauthorised any further lateness (code O), and where the threshold of 10 sessions (five days) has been met
- Absent for any public examinations of which dates are published in advance
- Absent for any formal school assessments, tests or examinations where the dates have been published in advance

Unless the issuing of a Penalty Notice would conflict with other intervention strategies in place or other sanctions already being processed.

If a child has unauthorised absence that meets any of the above criteria and the family or child do not require any agency support to improve the attendance, then a single Penalty Notice is issued for either:

- 10 sessions of unauthorised absence or lateness in any 10-week school period
- 1 or more sessions of unauthorised absence during a public exam, formal school assessment or testing where dates are published in advance.

Parents and Carers will be warned of the likelihood of a penalty notice being issued for unauthorised absence either via a letter, through the leave of absence request form, or through the school's attendance policy and website. The penalty notice is a fine that is issued to each parent/carer who condoned (or was responsible for the child) during the period of unauthorised absence for which the fine has been issued. For each case of unauthorised absence, the school or Hampshire County Council will decide whether a Penalty Notice is issued to one or more parent/carers for each child.

N.B. This could mean four penalty notices for a family with two siblings both with unauthorised absence for a holiday i.e. one PN for each child to each parent.

Each penalty notice carries a fine of £60 if paid within 21 days of the penalty notice being posted. If the fine is not paid within 21 days the Penalty is automatically increased to £120 if paid within 28 days. If the fine remains unpaid then Hampshire County Council will consider prosecution for the non-attendance. Payment methods are detailed on the Penalty Notices themselves. Penalties are to be paid to Hampshire County Council and revenue resulting from payment of Penalties is used by the County Council to help cover the cost of issuing Penalty Notices and/or the cost of prosecuting recipients who do not pay.

For further information parents/carers can request a leaflet from their school and should visit Hampshire

Council Councils website at: <https://www.hants.gov.uk/educationandlearning/behaviour-attendance-parents>

Section 7 My Child is trying to avoid coming to School. What should I do?

Children are sometimes reluctant to attend school. Any problems with regular attendance are best sorted out between the school, the parents and the child. If a child is reluctant to attend, it is never better to cover up their absence or to give in to pressure to excuse them from attending. This gives the impression that attendance does not matter and may make things worse.

Contact your child's class teacher immediately and openly discuss your worries. Your child could be avoiding school for a number of reasons – difficulties with schoolwork, bullying, friendship problems, family difficulties. It is important that we identify the reason for your child's reluctance to attend school and work together to tackle the problem. In some cases, you may find it helpful to discuss the circumstances of your child's difficulties with another professional.

What can I do to encourage my child to attend school?

Make sure your child gets enough sleep and gets up in plenty of time each morning. Ensure that he/she leaves home in the correct clothes and properly equipped. Show your child, by your interest, that you value his/her education.

BE interested in what your child is doing in school, chat to them about the things they have learnt, what friends they have made and even what they had for lunch!

For many parents, your child attending school can be your first experience of being separated from them. This can seem daunting at first for both of you but consistency and a caring supportive home and school life will make the transition a quick and easy experience for you both.

Leavers

If your child is leaving our school parents are asked to:

- Give the School Office comprehensive information about their plans including any date of a move and your new address and telephone numbers, your child's new school and the start date when known. This should be submitted to our school in writing
- If pupils leave and we do not have the above information, then your child is considered to be a 'Child Missing in Education'. This requires schools and Local Authorities to then carry out investigations to try and locate your child, which includes liaising with Children's Services, the Police and other agencies. By giving us the above information, these investigations can be avoided.

Absence through child participation in Public Performances, including theatre, film or TV work and Modelling.

Parents of a child performer can seek leave of absence from school for their child to take part in a performance. They must contact the Headteacher to discuss the nature and frequency of the work, whether the child has a valid performance licence and whether education will be provided by the employer during any future leave of absence. Any absence recorded as part of a child's participation in a public performance is recorded as C, an authorised absence.

Absence through competing at regional, county or national level for sport

Parents of children able at sport can seek leave of absence from school for their child to take part in regional, county, national and international events and competitions. It is however, at the headteacher's discretion whether to authorise this, and they will wish to discuss with you the nature and frequency of the absence and how learning will continue if absence occurs. Permission for your child to leave early or arrive late to attend coaching and training sessions are also at the discretion of the Headteacher and are not likely to be approved if it is a regular event, unless the sports club or association are providing an education tutor as part of their coaching.

Gypsy Roma Traveller Showman and Showman families

Absence of a child from a traveller family that has left the area may be authorised if the absence is for work purposes only and it is believed that the family intends to return. To ensure the continuity of learning for Traveller children, dual registration is allowed. That means that a school cannot remove a Traveller child from the school roll while they are travelling. When the traveller is away the home school holds the place open and records the absence as authorised through the T code. Distance Learning packs for traveller children are not an alternative to attendance at school.

Section 8 Record Preservation:

School registers are legal documents. We will ensure compliance with attendance regulations by keeping attendance records for at least 3 years. Computer registers will be preserved as electronic back-up.

Attendance Flow Chart – SEN School

Step	Action/Details
Start	Registers Open
Morning Registration	9:00am – 9:30am
Afternoon Registration	1:15pm – 1:30pm
Step 1: Pupil Present?	Yes → Mark as Present No → Proceed to next step
Step 2: Late Arrival	If pupil arrives after register closes → Mark U (Unauthorised Late) → Record reason if provided
Step 3: Absent	If pupil is absent without prior notice → Mark N for No reason given → Office to check for messages or notifications
Step 4: First-Day Follow-Up	After registers close (morning or afternoon): If absence unauthorised or reason unknown → Call or text home to request explanation → Mark O (Unauthorised Absence) if no contact is made
Step 5: Day 3 – Safeguarding Check	If no contact or explanation after 3 days → Designated safeguarding Lead (DSL) or Deputy Designated Safeguarding Lead (DDSL) visits the home for safeguarding
Step 6: Day 10 – Missing in Education	If 10 consecutive days of unknown absence → Raise “Missing in Education” (MIE) process → Notify Local Authority
Step 7: Persistent Absence	If pupil shows persistent absence pattern SLT will be notified. (below expected % or repeated unauthorised) → SLT to invite parents into school → Discuss reasons and create Attendance Action Plan
Step 8: Fines	If pupil has 10 unauthorised sessions (5 cumulative school days) → Penalty notice (fine) issued to parents/carers
Step 9: Return After Unauthorised Absence	On a pupil’s return to school following any unauthorised absence → A written reason must be provided by the parent/carer
Step 10: Long-Term Monitoring	If 3+ weeks absence or attendance falls below threshold 95% → Escalate to SLT / Local Authority for further intervention
End of Process	Continue monitoring and support through regular review meetings.